



FOOD VENDOR HANDBOOK

Updated August 30, 2024

Welcome

Thank you for your interest in food and beverage vending at the Tucson Festival of Books. This community event, held since 2009, typically receives over 100,000 visitors– from Tucson and beyond– during the Festival weekend. The Festival is free to the public.

We are a registered non-profit organization running on the energy and good will of hundreds of volunteers. Since 2009, TFOB has raised over \$2.2 million for local literacy organizations. Food Vendors are a critical part of an event that stimulates love of reading and literacy. We look forward to working with you.

Please read this manual carefully, even if you have been a Food & Beverage Vendor with the Festival in prior years, as some deadlines, requirements and guidelines may have changed. By applying and agreeing to be a Food Vendor, you are governed by all terms and conditions herein.

Quick reference: 2025 Dates and Deadlines

- **Location:** University of Arizona
- **Festival dates:** Saturday and Sunday, March 15-16, 2025. Posted hours: 9:30-5:30.
- Vendors must staff booths continuously both days from 9:00 a.m.-5:00 p.m. Be prepared to serve 10:00 a.m. to 5:00 p.m. on both days.
- **Load in:** Friday, March 14, 2025. By appointment.
- **Load out:** Sunday, March 16 after 5:30 p.m.
- **Application deadline:** October 4, 2024
- **Payment in full deadline:** December 6, 2024
- **Cancelation deadline:** In writing, no later than December 17, 2024. 50% penalty.
- **Certificate of Insurance deadline:** January 15, 2025
- **Deadline to order banner from West Press, if needed:** February 28, 2025.

This Handbook

- This Handbook is a contract between the Tucson Festival of Books. LLC (TFOB) and participating Food Vendors. Please read it in its entirety.
- All participating food and beverage vendors agree to abide by all deadlines, terms, conditions and guidelines stated in this Handbook and subsequent email communication from Tucson Festival of Books representatives.

Contact Us

Most questions you will have can be answered by this Handbook. If you need assistance:

- Volunteer Food & Beverage Chair: Stephen Ochoa food@tucsonfestivalofbooks.org
- Tucson Festival of Books Americorps volunteers are available M-F 9:00-4:00 (520) 621-0302 or help@tucsonfestivalofbooks.org

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Agreement between Tucson Festival of Books, LLC (TFOB) and Food Vendor

1. In order to be a Food Vendor and sell food / beverages at the Tucson Festival of Books (the Event) you must first apply for consideration, meeting all deadlines identified on the TFOB website. Food Vendors will be notified of their status and must meet registration and payment deadlines outlined in email communication. The TFOB reserves the right to allow or refuse participation by any company or organization at its sole and absolute discretion.
2. Food Vendor may distribute printed advertising, samples and souvenirs and may perform music, have costumed characters and display artwork only from within the Food Vendors' own booth; provided that all distributed, performed or displayed materials ("Food Vendor Material") shall be subject to the approval of by TFOB, in its sole and absolute discretion. In addition, Food Vendor shall be solely responsible for obtaining (and warrants to the TFOB that it has obtained) all necessary licenses and permissions to distribute, perform or display any Food Vendor Material which is protected by copyright, trademark, publicity or misappropriation laws, or any other intellectual property or other laws.
3. The Food Vendor Contacts shown in this contract are authorized to make all decisions regarding food vending and to execute this Agreement on behalf of the Food Vendor.
4. The University of Arizona has an exclusive contract with a beverage sponsor. All soda and bottled water must be Coca-Cola products. No competing beverages may be sold (with the exception of lemonade and coffee by Festival approved lemonade and coffee vendors). Selling any other type of beverage is in violation of University policy and may result in a Food Vendor being excused from the Festival without a refund of fees.
5. Food Vendor hereby grants to the TFOB, or its designees, non-exclusive permission to use its (and its agents') voice, image and likeness in any photographic, digital or audio recording in any manner and in all media, in perpetuity.
6. Food Vendor shall, and does hereby, indemnify, defend and hold harmless the TFOB, and the Event sponsors and their employees, representatives and agents of each from claims, liabilities, costs and charges (including attorneys' fees and costs) for injury, loss, or damage to property or persons (including death) arising out of Food Vendor's activities in connection with the Event or any breach of any representation, warranty or covenant in this contract.
7. The TFOB, Event sponsors and their employees, representatives and agents of each shall not be liable for any claims, liabilities, costs and charges (including attorneys' fees and costs) arising out of any injury, loss or damage to the person or property of Food Vendor, its employees, representatives or agents, except to the extent arising out of the sole negligence of the TFOB or Event sponsors.

8. All Food Vendors conducting business at the University of Arizona must provide a certificate of insurance approved by TFOB and the University of Arizona. Specific details related to insurance coverage are provided in the Food Vendor Handbook.
9. Food Vendor shall provide and maintain in effect workers' compensation and employee liability (if applicable) and comprehensive general liability insurance containing a waiver of subrogation in favor of the TFOB in such amounts acceptable to the TFOB. Evidence of such insurance shall be provided to the TFOB promptly upon its request.
10. Food Vendor shall pay all sales or other taxes, fees and assessments required by any applicable federal, state or local law in connection with Food Vendor's participation in the Event. Food Vendor shall indemnify, defend and hold the TFOB harmless for any taxes (including fees and penalties, if any) required to be paid by the TFOB in connection with Food Vendor's activities under this contract. Food Vendor shall provide the TFOB with all requested documentation to evidence Food Vendor's compliance with tax laws and rules.
11. If for any reason the Event is canceled or rescheduled, Food Vendor's sole remedy shall be the recovery of the fees paid pursuant to this contract (on a pro-rata basis if only a portion of the Event is canceled).
12. Under no circumstances shall the TFOB be liable for consequential, indirect, special or punitive damages or profits of any kind in connection with its activities or omissions under this contract regardless of whether such damages were foreseeable.
13. Failure to adhere to any deadlines set forth in this agreement may result in forfeiture of related benefits. Food Vendor may not assign this contract or trade, sell, share or otherwise transfer the advertising or vending rights granted herein. This Agreement shall become void and of no further force or effect in case of such an assignment.
14. Waiver of any term of this contract or failure of the TFOB to terminate this contract on account of any breach by Food Vendor shall not be deemed a waiver of the TFOB's rights to subsequently enforce any term or to terminate this contract by reason of any subsequent breach of Food Vendor.
15. This contract, together with any exhibits or attachments and the rules and regulations of TFOB, constitutes the parties' entire agreement with respect to the subject matter hereof and supersedes all prior statements or agreements, both written and oral. Food Vendor agrees that no representations of any kind have been made to Food Vendor by the TFOB or by any of its agents and that no understanding has been made or agreement entered into other than as set forth herein.
16. This contract shall be governed by the laws of the State of Arizona. This contract shall be deemed to be entered into and performed in the County of Pima, where the principal office of the TFOB is located, and such County shall be the forum of any legal action relating to this contract.

17. The parties agree that all claims and disputes arising from or related to this contract shall be subject to mediation and any matters not settled by mediation will be subject to binding arbitration. Unless the parties agree upon a mediator or an arbitrator within 20 days of notice from a party, the mediator and/or arbitrator shall be chosen by the Chief Civil Judge in the Superior Court in and for the County of Pima. The parties shall share equally in the cost for mediation and arbitration. The prevailing party shall be awarded reasonable attorneys' fees, costs of arbitration and any expert witness fees and costs.

18. All appropriate fees must be paid in full by the deadline established in the Food Vendor Handbook and subsequent email communication.

19. Food Vendor booth locations are assigned by the Festival Food Committee based on:
a. prior participation in the Festival;
b. menu selection;
c. completed application; and
d. receipt of payment in-full.

Food Vendors may not relocate themselves. Locations assigned by the Festival are final.

20. Communication with the TFOB Food Committee shall be addressed via email to food@tucsonfestivalofbook.org.

Vendor Options and Pricing

Vendor Options	Cost
Food Court 1 Corner Booth: 20X10	\$1650
Food Court 1 Interior Booth: 20X10	\$1350
Food Court 2 (Sci City) Interior Booth: 20X10	\$1150
Food Court 3 (Children's) Interior: 10X10	\$950
Snack Vendor 10X10	\$1000
Snack Vendor 20X10	\$1200
Food Truck 20X10	\$950

Cancellation Policy: If this Agreement is canceled by Food Vendor for any reason whatsoever, a 50% cancellation penalty shall be paid by the Food Vendor. All **cancellations must be in writing and emailed by December 17th**. Refunds will be made to the original form of payment. Please allow 30 days for a refund to be processed, depending on your payment provider. No refunds given after December 17.

While at this time there are no COVID-19 restrictions in force applicable to our event, the Tucson Festival of Books is subject to and will adhere to COVID-19 or other rules and requirements of the Pima County Health Department and the University of Arizona in force at the time of the Festival, which may include masking and social distancing. By agreeing to participate at the 2025 Tucson Festival of Books, you agree to comply with those provisions.

TFOB Food Vendor Detailed Information and Instructions

This Food Vendor Handbook provided to each Food Vendor is considered part of the binding contract between the Food Vendor and TFOB. Please read in its entirety.

For Festival dates and times, visit <https://tucsonfestivalofbooks.org/> or see our [Quick Reference: Dates and Deadlines](#) section on page 2 of this Handbook.

Eventualities

In case the facilities shall be destroyed by fire, or the elements, or by any cause, or in case any other circumstances make it impossible for Festival Management to permit the contracted space to be occupied by the Food Vendor, this agreement will terminate. The Food Vendor agrees to waive any claim for damages or compensation except the pro rata return of the amount paid for the food vending space.

Preparing in Advance: Licenses, Taxes and Permits

Food Vendors shall obtain at their own cost and expense any necessary licenses and official permits required for the purpose of selling food and beverages at the Tucson Festival of Books. Festival Management may require copies of all applicable permits. The individual food vending company must collect and remit to the proper municipal or state agencies all applicable local and / or state taxes. **It is the responsibility of the vendor to comply with all permit expectations.**

A Temporary Resale Permit may be obtained from:

[City of Tucson](#)

Please contact the License Section at (520) 791-4566 or via e-mail at License@tucsonaz.gov.

[Arizona Department of Revenue](#)

A [Temporary Food Vending Permit](#) should be obtained at least 14 days in advance of event from:

Pima County Health Department

Consumer Health and Food Safety Division (520) 724-7908

Certificate of Insurance

All Food Vendors conducting business at the University of Arizona must provide a certificate of insurance. COI must be submitted along with payment for booth space.

The certificate provided shall clearly establish that:

1. The coverage provided is primary and that any insurance carried by the University is excess.
2. The coverage limit must be Commercial General Liability with a minimum of \$1,000,000 (one million dollars) combined single limit (CSL) each occurrence.
3. The certificate shall name the State of Arizona, Arizona Board of Regents, the City of Tucson, the University of Arizona and the Tucson Festival of Books as additional insureds.
4. The certificate must include the dates of the festival.
5. The certificate shall include this address:

**UA-Risk Management
PO Box 210480
Tucson, AZ 85721**

Staffing Requirements

Published hours of the Festival are 9:30 a.m. to 5:30 p.m.

Food Vendors must have their booths staffed continuously during the following hours:

Saturday 9:00 a.m. - 5:00 p.m.

Sunday 9:00 a.m. - 5:00 p.m.

Please be ready to serve by 10 a.m. both days and remain open to the public until 5:00 p.m. both days. Load-out will begin after the UA Mall is clear of pedestrian traffic per Food Vendor Load-Out information (page 10).

Please note , the Festival will be held rain or shine. Food Vendors are expected to remain with their booths.

Booth Package for Food Vendors and Snack Vendors Not in a Trailer

Each standard booth package includes (per 100 square feet of booth space):

1. One canopy (booth) with vinyl sides and back walls. Size to be determined based upon location.



Photos above {L to R) – Corner Food Court; Interior Food Court

2. Two 8' tables with leg risers and plastic table coverings per 100 square feet of booth space (a 10x20 vending booth includes four 8' tables with table coverings). Additional tables, chairs and equipment may be rented with prior arrangements. Food vendors will be charged for equipment provided by the Festival that is missing from the booth at the end of the event.
3. Basic 110v electricity and ground cover matting are provided.
4. Your booth will be listed on-line on the Tucson Festival of Books webpage and in the printed list included the TFOB Guide published by the Arizona Daily Star the Sunday prior to the Festival.
5. One loading zone placard per contract for access to the assigned load-in zone serves as a parking pass on the University of Arizona campus (good for both days of the Festival).

NOTE: No water will be provided to vendors; you must supply your own.

In addition, all grey water must be transported out of the Festival per Pima County Health Department regulations.

Food Vendors may furnish their booths with their own tables, storage shelves, etc., as long as all items conform to the guidelines herein. Tables and other furniture may be placed anywhere in an exhibitor's booth as long as all furniture stays within the dimensions of the booth and setup does not pose a safety hazard.

Telecommunications, Internet or ISDN Services

No phone lines are available for booths. Food Vendors are encouraged to bring cell phones for communication and processing of credit cards.

UA Guest WiFi service is available without charge in the UA Mall area, however there is no guarantee of connectivity. Please refer to the [UA IT for campus guests](#) website for details.

Booth Banner

Each Food and Snack Vendor will be responsible for their booth banner and signage. All banners and signage must comply with Festival guidelines. If you will be using a banner you already have, a picture must be submitted for the Food Committee to approve.

If you need to order a banner that will meet the Food Committee's parameters, you can order one through the Festival's official sign company, [West Press](#). Please contact Cathy at (520) 624-4939.

Banners for a 10x10 booth need to be 10 ft. x 3 ft. Banners for a 20x10 booth need to be 20 ft x 3 ft. The banners need to have grommets along both ends and wind slits.

All signage, including menu boards, must be professionally produced. No handwritten signage is allowed.

Booth/Snack Assignment & Placement

TFOB assigns booths/snack spaces at its sole discretion. You will be informed of your assignment in late February.

TFOB works to place booths in safe locations within a limited space while maintaining a high quality guest experience.

Festival management strives to make the booth/snack assignment process fair and balanced. Primary factors used for placement are: 1) previous year(s) as a Festival Food Vendor; 2) the date the Festival receives your completed application; 3) the menu offerings; and 4) collection of booth payment in full. Local vendors may also be given priority.

Festival staff read the requests for booth/snack placement written on the application. In each case, an attempt is made to fulfill the request. The Festival does not guarantee that any Food Vendor will be assigned a specifically requested space.

- Festival staff may contact Food Vendors by telephone during the booth assignment period to ask for a clarification of their request.
- Food Vendors may not relocate themselves. Location assignments by the Festival are final.

Booth Listings

The descriptive information you provide when you register is posted on-line on the Festival website and via mobile apps.

- Your name and booth number will also be listed in the TFOB Guide published by the Arizona Daily Star in a special section on the Sunday preceding the Festival. A limited number of copies of the special section or a portion of that section may be available at the Festival.

Arriving at the Festival (Load-In Appointment Friday) and Parking

Load-in will happen on Friday between 8am- 12pm. Any additional load-in on Saturday or Sunday morning will need to occur prior to 8am.

- Please bring the appropriate amount of help for your Friday load-in as the mall will be very busy and parking near the food court will be limited.
- NOTE: You may bring only one vehicle and one trailer through the vehicle entrance for food load-in. You should select a vehicle with sufficient capacity to complete your load-in in one trip.

- You will have up to 90 minutes to load in. The Festival will not provide volunteers or staff to help move product or equipment.
- To ensure all vendors have the opportunity to load in, the 90 minute time limit will be strictly enforced.
- Food Vendors unloading at a time or zone other than the one to which you have been assigned or leaving your vehicle in the load-in zone beyond the allowed time risk having their vehicle ticketed and/or towed.

Speed Limit on UA Campus is a maximum of 20 mph.

- While you are on the UA Mall, please drive with caution. During load-in and load-out, please drive 5 mph as many pedestrians will be walking through the area.

Food Vendor Parking

- When you arrive at your Friday load-in appointment, a Festival traffic coordinator will greet you. You will receive your load-in zone placard / Food Vendor Parking Pass. You will then be directed to the load-in zone nearest to your booth.
- Your placard/parking pass must be clearly displayed on your dashboard while your vehicle is temporarily parked in your assigned load-in zone during your load-in time period, during load-out and in the parking area.
- Specific details related to parking will be provided via the load-in email instructions.
- Please safeguard your parking pass in order to be admitted to the load-in zone and Food Vendor parking areas on each day of the Festival. Lost passes will not be replaced.
- Additional parking information for Festival guests will be available in the FAQ page on the Festival [website](#).

Setting Up Your Booth Decor

Each Food Vendor booth measures 10' feet high (nominal), with vinyl side- and back-walls. Food Vendors must not take down or change the location of any booth side-walls.

- Food Court Vendors may not bring their own booths or their own canopies.
- Snack Vendors will use festival provided tents or may use pre-approved trailers.
- Display items must conform to the interior dimensions of the booth and can only be affixed to the wall, sides or roof of the booth if it does not damage the tent.
- No items may extend beyond the dimensions of the booth. Any items that do so will be removed.
- No A-frames, stations or propped-up menu boards will be allowed in front of the booth due to safety concerns and congestion.

- No whips or flags are allowed to be mounted or attached to the booth or displayed outside of the booth.
- Vendors are not allowed to bring their own generators unless otherwise approved by the University of Arizona and the Food Committee. Please note this is rare and should not be a requirement to participate in the festival.

Moving Product & Equipment

Due to UA facilities regulations, Food Vendors cannot drive up to their booth. The Food Vendor load-in system enables Food Vendors to get to designated loading zones near their booth while remaining off the pedestrian walkways.

Food Vendors are responsible for moving product and equipment from their cars (or trucks) at the assigned loading zone to their booth(s). Please bring hand-trucks or wagons to assist in the movement and restocking of supplies.

Inventory Management and What to Bring

Coca Cola and Water Sales:

All food vendors are required to sell Coca-Cola products and Dasani water. Snack vendors are encouraged, but not required, to sell beverages.

The water MUST BE DASANI. If you choose to sell soda or iced tea, they MUST BE COCA-COLA products. Canned or bottled soda is acceptable. Please remember, you are not allowed to sell freshly brewed iced tea and only the designated lemonade vendors are allowed to sell lemonade.

If you violate this policy, you will forfeit your opportunity to participate in future Festivals.

The Festival will not have a Coca-Cola truck to purchase from. Ice will not be available to purchase at the Festival. You will be responsible for bringing your own ice.

Product Availability:

Food Vendors are advised to have enough product for the entire day at their booth. The loading zones used for load-in each morning prior to the Festival's opening are not accessible by vehicles after 8:00am.

The following items will be your responsibility.

Food Vendors are Expected to Bring:

- All food product, water and equipment. Ice will not be available for purchase during the festival.
- Parking/loading zone placards(will be provided Friday at load-in appointment).

- Equipment to decorate the interior, other than what's provided in your standard booth package.
- Table covers for your 8' table(s) (we recommend a fresh set for each day of the event).
- Sufficient funds (cash and coins) and credit card forms to handle purchase payments.
- [City of Tucson Business Tax & License](#). Please refer to the information provided by the City of Tucson to understand your responsibilities.
- [Pima County Health Department Temporary Food Vending Permit](#).

Food Vendors are Advised to Bring:

- Extra clothes to dress in layers (the morning can be chilly and then the day typically gets warmer).
- Sun block, sunglasses and hats if you think you might need them.
- Inexpensive plastic tarps, especially to cover merchandise and the openings to your booth overnight.

Maintaining Your Booth During the Festival

Food Vendor Relations: Volunteers wearing brightly colored Festival T-shirts or yellow vests will monitor your area and work to solve any problems in a timely manner.

Festival Management and Volunteers will ensure cleanliness of aisles and common areas, but each Food Vendor is responsible for keeping their booth space clean and in good order.

Food Vendors are solely responsible for safe storage and operation of product and equipment.

All Items Must Stay Within Your Booth:

- All tables, chairs and display items must stay within your food vending booth.
- No item of your booth can extend beyond the point at which your tent ends. If any of your materials are positioned outside of your booth you will be asked to move them.

Sound Level:

- No amplified sound in or around your booth is permitted. Festival Management reserves the right to determine at what point sound constitutes interference with other Festival Venues and/or Food Vendors.

Observe all Campus Use policies:

- The UA Fire Department requires that all materials used in your booth are flame-retardant. No open flames, heaters, candles, incense burners or similar paraphernalia will be permitted inside food vendor booths.

- As of August 25, 2014, the University of Arizona is a tobacco-free campus. No smoking is allowed.
- The University of Arizona is a weapon-free campus.

Distribution of Literature:

- Distribution of literature, samples, business cards or any type of giveaway items must be done from within your booth space only.
- Food Vendors are not allowed to wander through the Festival to solicit visitors, sell products or promote activities.
- Instead, please utilize social media and other forms of publicity in advance of the Festival.
 - Please follow and tag us!
 Website: www.tucsonfestivalofbooks.org
 Instagram: <https://www.instagram.com/tucsonfestivalofbooks>
 X: <https://x.com/tfob>
 Facebook: <https://www.facebook.com/tucsonfestivalofbooks>

In Case of Emergency During the Festival

Lost & Found – Children, Elders, and Vulnerable Individuals:

- A lost child, elder, or vulnerable person who has become separated from their parent or guardian is a critical situation at the Festival due to the size and number of attendees. If a lost person is found at your booth, please ask that person to stay at your booth.
- Ask the person's name.
- Stay with the child and send someone to report the situation to:
 - The closest Festival Information Booth (indicated by red balloons)
 - The First Aid Tent
 - Any Security Volunteer (yellow vest)
 - Any Festival volunteer in the Festival t-shirt or personnel with a walkie-talkie
 - Uniformed police officer
- The person you send will need to know your booth name and number, your booth location in the Festival. It is helpful if you can identify the nearest University building.
- Please provide the child's name, age, description of their clothing and other helpful identifying information. If the person is non-verbal or speaks a language other than your own, provide what information you can.
- DO NOT allow the person to leave your booth or protection, even if a child's parents return, until the proper authorities have arrived at your booth, verified identities, and canceled the notification.

Medical Emergencies

The Tucson Festival of Books has a complement of onsite emergency medical personnel.

- If an emergency medical situation arises in or near your booth, you can contact the appropriate personnel through the following:
 - The closest Festival Information Booth
 - The First Aid Tent
 - Any Security Volunteer
 - Any Festival volunteer and staff with a walkie-talkie
- You will need to provide your name, the injured person's exact location (booth name, booth number, location) and the medical condition.

Minor Injuries

The Festival has First Aid Stations located at the East and West end of the mall area. Please consult the Festival map for the exact locations. If the injury is non-life-threatening and the patient can safely walk, they should be directed to a First Aid Station for care and treatment.

- The First Aid Station can dispense items such as aspirin or other pain relievers, and administer first aid for cuts, scrapes, exhaustion, etc.
- All Emergency Medical Personnel for the Festival are dispatched from the First Aid Station, so if you cannot locate a medical technician, you may visit the First Aid Station for help.

Saturday Night Booth Preparation and Security

- Seal any trash in a trash bag and place the bag directly in front of your booth.
- Break down any boxes you may want to have recycled.
- There will be some ground moisture on Saturday night; please take the appropriate precautions to move product from the floor of your booth.
- Please be aware that water may drip down from the top of the interior of the booth. It is suggested that you put up some sort of tarp over the front of your booth or over your product and equipment from the elements and as a security precaution.
- Vehicle access to load-in areas is not allowed on Saturday evening. Please be advised that there will be no overnight storage service provided by the Festival.

Things to Know About Security:

- The Festival will provide security throughout the Festival and overnight on Saturday evening.
- No other guards or exhibitor staff will be allowed on the Festival grounds overnight.
- Our security staff will roam the grounds but will not be stationed at one particular booth.

- Food Vendors leave materials in their booths at their own risk. If you are concerned about the safety of your equipment or product, you are encouraged to remove such items from the booth.

Leaving the Festival (Load-Out Sunday after 5:30pm)

Festival Security will authorize load-out to commence following the Festival's 5:30pm close. **FOOD VENDORS MUST REMAIN OPEN UNTIL 5:00PM ON SUNDAY - NO EARLY BREAKDOWN.**

- Please note: The CSPAN / Book TV or other vehicle may depart the mall at approximately 4:00pm on Sunday; this does not indicate that the Festival is closed.
- Sessions end at 5:00pm each day; however, visitors continue to visit exhibits through 5:30pm. Failure to remain open through 5:00pm may result in not being invited to participate in future Festivals.
- All Food Vendors must maintain their booth intact and staffed until Sunday Festival closing at 5:30pm.

How to Load Out:

- You will enter at the same UA Mall access point you accessed for Load-In. You may bring **ONLY ONE VEHICLE AND TRAILER – SHOW YOUR LOAD-IN PLACARD AT ACCESS ENTRY POINT.**
- Select a vehicle with sufficient capacity to complete your load out in one trip.
- Food Vendors must have all product and equipment consolidated and ready to be loaded before driving their vehicles to the loading area.
- Vehicles will not be allowed access to a loading zone until authorization is given by a security volunteer to permit motor vehicle traffic in the restricted areas.

Remember:

- Please remove everything from your booth that you brought to the Festival.
- Place all bagged trash along the curbs for pickup at 5:30pm on Sunday evening.
- Please break down any boxes you want to have recycled and place along curbs.
- Food Vendors who fail to remove all product and materials from their booths will be charged a \$100 clean-up fee per 10'x10' space.
- **DO NOT** dump grease or any food product on the ground. This will result in a \$100 clean-up fee and you will not be invited to participate in future Festivals.
- The Festival will remove all tables, ground cover, and other equipment provided for the booth after Food Vendors depart.
- Food Vendors will be charged for equipment provided by the Festival that is missing from their booth(s) at the end of the Festival.

Cancellation Policy

If this Agreement is canceled by Food Vendor for any reason whatsoever, a 50% cancellation penalty shall be paid by the Food Vendor. All cancellations must be emailed to us in writing. See the [Quick Reference](#) section at the beginning of this guide for dates and contact information.

Questions?

Because all of our committee chairs are volunteers, we respectfully ask that food vendors utilize our email communication system to direct questions. We are highly responsive and will respond in a timely fashion. You can find our contact information in the [Quick Reference](#) section at the beginning of this guide.

Thank you for your interest in the Tucson Festival of Books and for reading this guide fully. We look forward to having a great experience together and will keep you apprised of your application status.

Tucson Festival of Books General Information

We encourage you to visit www.tucsonfestivalofbooks.org to become familiar with the authors, exhibitors, programs and community involvement. By participating, you become part of a community of thousands working together.

If you are booking overnight accommodations, please check the [Festival Hotel Partners page](#) to discover discounts available from hotel and motels. Please mention that you are participating in the Tucson Festival of Books.

Festival Parking: In addition to your Exhibitor parking pass, keep in mind there is free and paid parking available around the University of Arizona for use by the general public during the Festival of Books. The Second Street Garage is not available to Exhibitors or the public during the Festival. See the [FAQs](#) for details.

Dining & Food Services: In addition to the Festival Food Courts open on the UA Mall – south of the Student Union and west of Science City, UA restaurants and concession stands will be open both days (Saturday and Sunday) during Festival hours. Major concession stands are located in the [Student Union Memorial Center](#) near the University of Arizona Campus Store.

Accessibility: For information about parking, interpreters, assistive devices, or other disability services, please visit our [Disability Access Information page](#).

Time Zone Information: Arizona observes Mountain Standard Time throughout the year. There is no daylight savings time change during the festival.

Lost & Found - Items: Items should be taken to the closest Information Booth. Items will be transported to the Student Union Information Desk (520-621-7755) periodically and secured until they are picked up. On Monday all unclaimed items are transferred to the UA Police Department.

Service Animals and Pets: Service Animals are welcome. The Tucson Festival of Books can be crowded and intimidating for non-service animals. Any animal exhibiting aggressive or inappropriate behavior will be asked to leave campus.

- Tucson in March can be very hot. Pet owners should make sure they have plenty of water and have shoes/foot protection for pets if the temperature is high.
- Do not ever leave your pet in a vehicle.

Tucson Festival of Books Social Media:

Website: www.tucsonfestivalofbooks.org

Instagram: <https://www.instagram.com/tucsonfestivalofbooks>

X: <https://x.com/tfob>

Facebook: <https://www.facebook.com/tucsonfestivalofbooks>